

T-MOBILE PROGRAM

Give your members more reasons to love your credit union with the new T-Mobile member benefits program offered exclusively through Love My Credit Union® Rewards.

Through the Love My Credit Union Rewards program, members can skip the wait by calling a dedicated call center at #877-520-1160 to connect directly with Mobile Experts to get the limited-time offer. Plus, members can experience the power of America's largest, fastest, and most reliable 5G network and enjoy over \$270 worth of benefits - every month!

T-Mobile is America's largest and fastest 5G network with a coverage area that is bigger than AT&T and Verizon's combined. In addition to fast speeds and great coverage, members can save up to 50% by switching to T-Mobile and get exclusive benefits only available to credit union members.



T-MOBILE WIRELESS SERVICES

A Truly Unique Experience for Members Only

Members can join T-Mobile through a U.S. based call center located in Dallas, TX that provides members with next level concierge service when switching. Experts are trained so the experience truly compliments the same level of service they receive and expect from their credit union.

"My T-Mobile rep made my whole experience super easy and quick. Very attentive to all my issues and needs. Best rep out there!"

Credit union members can call #877-520-1160 and enjoy these tailored benefits:

- Call Center VIP Access. Skip the wait and connect directly with Mobile Experts
- Priority Mobile Experts. Dedicated experts for credit union members and employees
- Extended Support Hours. Mobile Experts are available at convenient times to fit busy schedules:
 - O Monday to Friday: 8 AM 7 PM CT
 - o Saturday: 9 AM 5 PM CT
 - O Sunday: 12 PM 5 PM CT
- **Bilingual Support.** Spanish-speaking Mobile Experts are also available.

Benefits For Your Credit Union & Your Members

Credit Union Benefits

- Enhance the value of membership
- Build loyalty through member savings
- Dedicated T-Mobile Experts on hand to assist members and keep the credit union top of mind
- No cost and easy set-up
- Free marketing materials and reports to track member engagement and savings
- Strategic marketing support, leveraging analytics from across the industry

Member Benefits

- Dedicated Mobile Experts are on hand to serve credit union members at #877-520-1160
- Limited-time offer with BIG savings on T-Mobile
- \$5 p/line monthly discount with AutoPay, perfect to set up with your credit union debit card or transaction account
- Additional benefits include Netflix On Us, Hulu ON US, Apple TV+, free access to in-flight Wi-Fi, and more.
- Contract free pricing structure with taxes & fees includes, and the Price Lock guarantee when members switch to T-Mobile.

Find out how Love My Credit Union Rewards and T-Mobile can engage your members and build their loyalty by emailing **info@CUSG.com**



^{*}Some restrictions apply. Subject to change.